Robert S. Salcido

407 N. Broadway, STE. 19
Redondo Beach , CA, 90277
(408) 707-0313
rsalcido@gmail.com

Summary

IT professional with 16 years experience supporting the Information Technology Department, and more recently, 3 years supporting district operations and the Water Quality Department.

Education

San Diego State University
Bachelor's Degree, Graduated December 2000

- B.S. Degree, Management Information Systems
- Microsoft SQL Server Transact-SQL Certification
- HTML5, Javascript, CSS3 Course Certification
- AMA Project Management Course Certification
- Water Treatment Certification - T2
- Water Distribution Certification - D2, D3

Employment History

California Water Service, Torrance, California
Interim Water Quality (WQ) Specialist, July 2017 - Present

- Provide WQ support to Cal Water owned systems
- Schedule and track water sample collections
- Analyze, monitor WQ data and report findings

California Water Service, Torrance, California
Field Service Inspector , November 2016 - July 2017

- Responded to field service requests
- Made site visits to resolve water quality complaints
- Collected water samples, flushed fire hydrants, performed general maintenance

California Water Service, Torrance, California
Customer Service Rep. , January 2016 - November 2016

- Provided customer support services
- Billed customers and dispatched service requests
- Performed office duties of a call center

California Water Service Co. , San Jose, California
Senior Information Technology (IT) Analyst, January 2005 - January 2016

- Developed business applications and reports
- Programmed and designed customer water bill
- Managed IT related projects

California Water Service Co. , Redondo Beach, California
Computer Operator , October 2000 - January 2005

- Performed daily operations supporting a computer data center
- Scheduled and monitored computer programs
- Installed software and hardware

Professional Skills

Information Technology
Water Quality Specialist

Languages

English
Spanish